SYNAPSEIQ™ NATIONAL VISIBILITY

SynapseIQ National Visibility is a platform that provides public sector clients with real-time situational awareness of the state of the healthcare facilities within their jurisdiction. Its flexible design allows for the collection of multiple data sets. Enabled by multiple automation techniques to reduce the manual collection of data, it is supported by a robust analytics platform that allows for customized and rigorous review and response to the data collected.

SOLUTION FUNCTIONALITY

▸ Ability to create tailored data submission requirements, and change those requirements dynamically

▸ Flexible data ingestion methods to address varying levels of hospital capabilities, including entry through a web portal, data upload via CSV file, and fully automated data extract directly from source systems (EMR, ERP, Staffing)

▸ Robust analytics platform supporting the data collection process, including custom dashboards, full audit trail and data validation

▸ Ability to create custom interfaces for different types of healthcare facilities

▸ Modern data platform allows access to submissions within 5 minutes of collection

▸ Retroactive data submission capability

▸ Multiple functional components to measure and validate data for hospital and health care systems' reporting compliance requirements
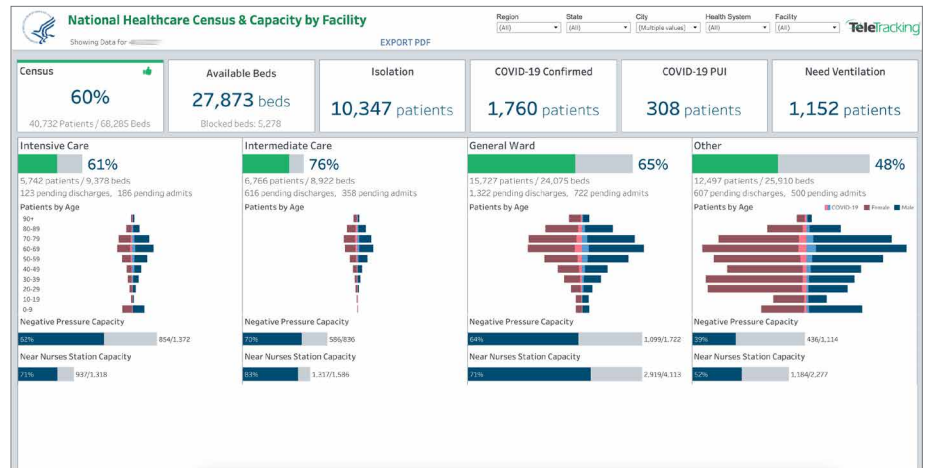

HEALTHCARE OPERATIONS EXPERTISE

▸ As a provider of hospital operations solutions for 30 years, TeleTracking has significant knowledge of hospital operations that informs the design and deployment of bed management systems

▸ TeleTracking works with over 250 health systems and 1,000 healthcare facilities

TECHNICAL PLATFORM

▸ SynapseIQ™ National Visibility has a structure to permit the identification and authentication of users in a secure fashion, creating the most comprehensive taxonomy of health care facilities in the nation

▸ SynapseIQ™ National Visibility is a secure platform that has passed numerous security reviews initiated and led by TeleTracking and external auditors and

security teams. Its track record of protecting sensitive data includes zero leaks or security incidents

▸ TeleTracking has developed the mechanism to automate data extraction directly from source systems — easing the manual load on hospitals, improving overall data quality, and creating a technical infrastructure that can persist beyond the current crisis

▸ TeleTracking is EMR-neutral, having integrated with all major EMR systems for many years. As such, TeleTracking is uniquely positioned to be an objective broker in aggregating data from multiple source systems

SUPPORT INFRASTRUCTURE

▸ TeleTracking's Help Desk is the primary point of contact for all users of the system, via phone support 24x7x365 and email support

▸ The platform is supported by an extensive Help section, including video tutorials

FAQS

Who are your government clients?

TeleTracking Government Services currently provides SynapseIQ™ National Visibility to the U.S. Department of Health and Human Services (HHS).

What are your industry classification codes?

DUNS: 117529561
NAICS: 541511
Multiple Award Schedule, Contract #: 47QTCA21D0032