CARE AT ITS BEST

*ACHIEVE AND SUSTAIN
ANCC MAGNET RECOGNITION
WITH HELP FROM YOUR
TELE TEAM*

Twenty five years ago, the American Nurses Credentialing Center [ANCC] established the Magnet Recognition Program® to recognize health care organizations for quality patient care, nursing excellence and innovations in professional nursing practice. This program is now considered the highest mark of excellence a hospital can receive for nursing quality. In fact, within the clinical world, the Magnet Recognition Program is known as the "Nobel Prize of Nursing."

Just like winning a Nobel Prize isn't easy, achieving Magnet Recognition isn't a passive task. The rigors leading up to achieving this designation is what makes it so special—in fact only 8% of hospitals across the United States have currently attained it. And of those hospitals, many have implemented TeleTracking solutions.

MEET THE MODEL

The Magnet model is framed by five components that serve as a road map for submissions:
- Structural Empowerment
- Transformational Leadership
- Exemplary Professional Practice
- New Knowledge Innovations and Improvements
- Empirical Outcomes

The submission process is extensive—including developing narratives that illustrate how these components are put into practice. The typical submission can produce 3,000 pages of stories. The combination of technology, process improvement and actionable data available through partnership with TeleTracking can help simplify the submission process.

Some story examples include:
- Patients that receive timely access to the right level of care
- How the discharge process improved with safety as the key driver
- The fact that dead bed time (the time a clean, ready bed sits empty) has a direct impact on increases in length of stay (LOS) and the framework for improvement
- How Environmental Services and Patient Transport partner with nursing to eliminate patient flow bottlenecks
- How to reduce delays and patient hold times

PREPARING FOR THE JOURNEY

To begin the journey towards Magnet, the first steps include:
- Collecting data on the clinical measures related to nursing, patient satisfaction and nurse satisfaction.
- Compiling at least two years of data is required to prove the stated outcomes—which need to fall above the 51st percentile before a Magnet application can even be considered.
- Conducting a gap analysis to determine where the benchmark requirements for Magnet might not be met. The process then includes implementation plans to close those gaps and reports on the outcomes.

TeleTracking's solutions align with these requirements—in particular, how our operational platform easily supplies the required two years of data and can be applied to any aspect of patient throughput. This gives full transparency to a patient's movement from the moment they enter a hospital until the time of discharge. There is no limit to what can be tracked around a patient's journey and the number of processes that then can be improved—as well as what can consequently be turned into Magnet stories.

Developing the stories is just one aspect of the Magnet process. The truly challenging part is giving hard evidence that the nurses' care is indeed exceptional. This means care consistently measures above the benchmark performance indicators in the National Database of Nursing Quality Indicators (NDNQ).

The measurable and sustainable outcomes we've helped hospitals throughout the U.S. measure include:
- Admissions
- Patient transfers and referrals
- Case volume
- ED diversion
- Left Without Being Seen
- Discharge efficiency
- Utilization — beds, ORs, service lines
- Patient placement pull times
- ED & PACU hold times
- Length of Stay
- Nursing time at bedside
- Environmental Services performance
- Patient Transport performance

ARE YOU READY TO GET STARTED? WE ARE HERE TO HELP! TAKE THE FIRST STEP TOWARDS MAGNET RECOGNITION, SHARE YOUR STORY AND SEND US AN EMAIL: INFO@TELETRACKING.COM.

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